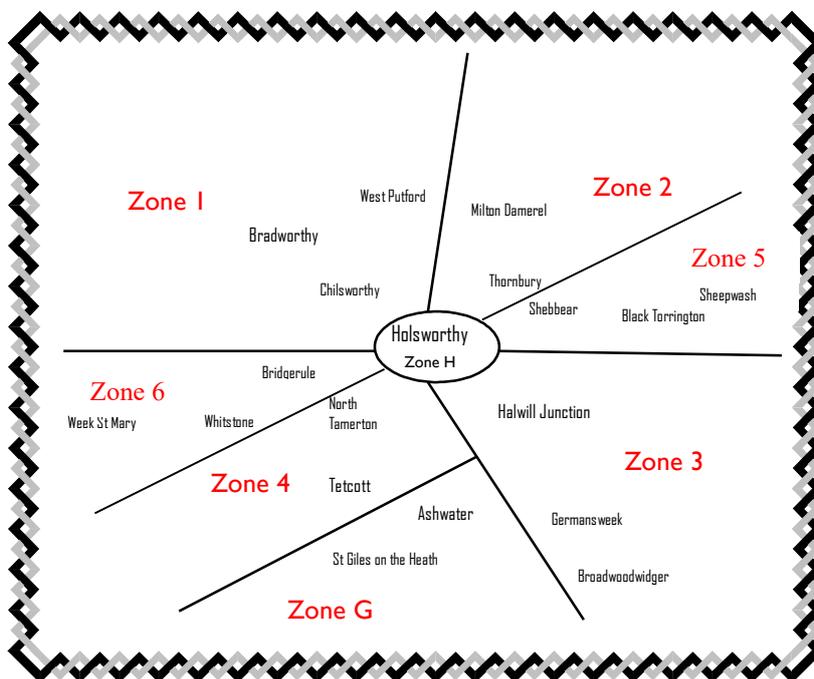




JULY & AUGUST 2018



Dear All,

As part of our Big Lottery Funding this time, we received an extra amount of money to commission an external company to scrutinise us and make recommendations for moving forward. The first part of this report has been examined by our Trustees and as a result of this we have made a few changes.

We have combined the shorter (shopping) trips from bus 1 with the longer social trips from bus 2 onto one of our own buses. This means that we are no longer tied to school times and don't have to rush you at your destinations (although we are aware that some of you do like to have a shorter journey, so the shopping trips will still aim to get you home mid-afternoon). It also means that the bus is being used every day of the week instead of sitting empty on 2-3 days. Ed will be your full time driver.

As you know we have recently extended into the EX23 9 area (North Cornwall) which is at the moment proving to be slow but steady. This has meant that we have put the other bus we own into service on a Monday and Tuesday with Angie driving. It will then be open to hire to Charities and Community Groups for the rest of the week. It is the extra income from these hires which help us to keep the service running without having to increase the fares on the Ring & Ride.

We will still be operating two school contracts, Mike & Colin will drive these with Sarah and Andre being our relief drivers to cover holiday and sickness.

The Carroll Suite, Holsworthy Memorial Hall, Manor Car Park, North Road, Holsworthy EX22 6DJ

01409 259001 Bus 1: 07791131277 Bus 2: 07779244116

e:mail: office@holsworthyruraltransport.co.uk

www.holsworthyruraltransport.co.uk

Charity No. 1109623 — Company No. 5287515



LOTTERY FUNDED

We have extended our opening hours, the office will now be open 9am-3pm, but please note that at odd times the office opening hours might revert back to 10am-1pm. The answer machine will of course still be available to pick up any messages left outside of these times.

A reminder that if you are unable to travel with us on a trip, you will need to let us know with at least 24 hours notice, within opening hours, or the fare will be still be payable.

The bus which we will be using is slightly smaller than the DCC bus. We already restrict the amount of shopping bags on the bus to a maximum of 3 per person, this will be strictly monitored and will need to be adhered to. There will be no shopping trolleys allowed, unless they are folded at all times on the bus and folding walkers are welcome with a maximum of 2 on any trip (please state when booking). There will also be one or two less seats when we carry an electric wheelchair, which is why we have added zone G to Wednesday's shopping trips as well as keeping their usual slot on a Friday, giving everyone in that zone a chance to enjoy a trip.

We have created a new Loyalty Scheme. Please the separate enclosed letter for details.

The Garden House: Come and explore one of the finest gardens in Britain. Whether you're a keen gardener or just looking for an inspiring day out on Dartmoor, you will love The Garden House. Stay a while, treat yourself to cakes or lunch in the wonderful tea rooms, and pick up a special plant from the well stocked plant centre. Admission is £7.95/8.95 and paid on the gate.

Exeter Craft Festival: This 3- day Festival of Arts and Crafts is a celebration of the very best artists & makers based in the South West is one of the major highlights of the Exeter's cultural calendar. Set in the historic setting of Exeter's Cathedral Green this combination of art, craft and entertainment has been an annual event for over 40 years. Over 100 stalls in a unique tented village give the visitor the opportunity to see the work of the West Country's best artists and makers.

Dartmoor Drive & Lunch: Take in the stunning scenery of Dartmoor National Park and stop at an eating establishment of the Driver's choice.

Endsleigh Garden Centre: Based at Ivybridge, near Plymouth, the Wyevale garden centre is renowned for its passion for plants which is reflected in the colourful and inspirational displays. The amazing variety of products and bright, airy undercover shopping guarantees you have an enjoyable experience.

Lunch @ Drewsteignton: Drewsteignton is a village within the administrative area of West Devon, also lying within the Dartmoor National Park. It is located in the valley of the River Teign, 13 miles (21 km) west of Exeter and 9 miles (14 km) south east of Okehampton. Visitor attractions in the area include the village centre itself, nearby Castle Drogo, and Fingle Bridge. If it is views that you like, then book this trip. The views from the Fingle Bridge Inn are stunning. Enjoy a home cooked meal while relaxing by the river.

Ikea, Exeter: A request from a couple of our clients. Take a trip to the newly opened Exeter branch of the iconic store which is Ikea. Much more than flat pack furniture! Enjoy their famous meatballs (or whatever else takes your fancy) for lunch. Please note that we are not able to transport any furniture, flat pack or not on the bus on the way home, so if you are ordering furniture, please make sure you get it delivered!

Cockington Court House: Set in an award-winning country park a mile away from the seafront, Cockington Court is an historic manor house with over twenty craft studios, tea rooms, walled art garden, Tudor rose garden, contemporary art gallery and a popular children's play area. Entry is free.

Kingsbridge Farms Market: You'll find everything you'd expect from a farmers market and more. Fruit and vegetables with as many as possible locally grown. A glistening array of fresh fish and crab landed locally. The smell of freshly baked bread and pastries still warm from the oven. Fresh meat served by the farmers who tended their livestock, properly hung and from contented animals. Luscious handmade cakes, a wide range of homemade preserves and sauces, cheeses, locally grown flowers, plants and herbs, pate's, pies, pasties and honey from Dartmoor. Free range eggs and local ale. An interesting and varied selection of local craft stalls - perfect for a gift to take home or for treating yourself.

Darts Farm: From the humble beginnings of the farm shop hut nearly 40 years ago Darts Farm has continually evolved. The farm shop is still at the centre of their success, with the emphasis on food that is locally grown reared, baked or caught. They have an on-site master butcher, fishmonger, baker, deli, cider maker and restaurant. They also have a fantastic lifestyle shopping experience to offer. A compilation of carefully handpicked specialist retailers, such as AGA, Fired Earth and Cotswold Outdoor as well small independent boutiques such as The Orange Tree and The Treatment Loft spa all under one roof. They are still a working farm, selling all of their home-grown produce directly through the farm shop. They have animals to visit, pick-your-own fruit and vegetables, fishing ponds, bird hide, the Maize Maze and a farm walk that will take you around the beautiful vegetable fields.

Hannah's @ Seale-Hayne: Hannahs at Seale-Hayne is set within 90 acres of spectacular Devon countryside near Newton Abbot. It boasts shops, a bistro, a pantry and gallery to keep you entertained.

We hope you enjoy your trips.

Cathy & Esther